listed below.

IBM Docket No.: YOR920010038US1 Page 1

Declaration and Power of Attorney For Patent Application

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

SYSTEM AND METHOD FOR OBTAINING CUSTOMER INFORMATION

| the specificati | on of which (check of | one) | | |
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| \boxtimes | is attached hereto. | | | |
| | | as United State Application Number | es Application Number | or |
| and wa | as amended on | (if applicable |) | |
| | I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above. | | | |
| I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56. | | | | |
| I hereby claim foreign priority benefits under Title 35, United States Code, §119(a)-(d) or '365(b) of any foreign application(s) for patent or inventor's certificate, or §365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or PCT International application, having a filing date before that of the application on which priority is claimed: | | | | |
| Prior Foreign | Applications(s) | | | Priority Not Claimed |
| (Nu | mber) | (Country) | (Date/Month/Year Filed) | _ |
| (Nu | mber) | (Country) | (Date/Month/Year Filed) | |

I hereby claim the benefit under 35 USC §119(e) of any United States provisional application(s)

(Application Serial No.) (Filing Date)

(Application Serial No.) (Filing Date)

I hereby claim the benefit under 35 USC §120 of any United States Application(s), or §365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States, or PCT International application in the manner provided by the first paragraph of 35 USC §112, I acknowledge the duty to disclose information material to the patentability of this application as defined in 37 CFR §1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

| (Application Serial No.) | (Filing Date) | (Status) (patented, pending, abandoned) |
|--------------------------|---------------|--|
| (Application Serial No.) | (Filing Date) | (Status) (patented, pending, abandoned) |

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that willful false statements may jeopardize the validity of the application or any patent issued thereon.

POWER OF ATTORNEY: As a named inventor I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith (list name and registration number).

Manny W. Schecter (Reg. 31,722), Lauren Bruzzone (Reg. 35,082), Christopher A. Hughes (Reg. 26,914), John E. Hoel (Reg. 26,279), Joseph C. Redmond, Jr. (Reg. 18,753), Douglas W. Cameron (Reg. 31,596), Marc A. Ehrlich (Reg. 39,966), Timothy M. Farrell (Reg. 37,321), Louis P. Herzberg (Reg. 41,500), Derek S. Jennings (Reg. 41,473), Stephen C. Kaufman (Reg. 29,551), Richard M. Ludwin (Reg. 33,010), Daniel P. Morris (Reg. 32,053), Paul J. Otterstedt (Reg. 37,411), Louis J. Percello (Reg. 33,206), Robert P. Tassinari, Jr. (Reg. 36,030), Robert M. Trepp (Reg. 25,933), Marian Underweiser (Reg. 46,134) and Gail H. Zarick (Reg. 43,303).

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IBM Docket No.: YOR920010038US1 Page 3

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IBM Docket No.: YOR920010038US1

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IBM Docket No.: YOR920010038US1 Page 1

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SYSTEM AND METHOD FOR OBTAINING CUSTOMER INFORMATION

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| \boxtimes | is attached hereto. | | | |
| | was filed on PCT International . | as United State Application Number | es Application Number | or |
| and wa | as amended on | (if applicable | :) | |
| I hereby state tion, including | that I have reviewed g the claims, as ame | d and understand the only and | contents of the above identifie ent referred to above. | d specifica- |
| I acknowledg plication in ac | e the duty to disclos ccordance with Title | e information which is 37, Code of Federal | is material to the patentability Regulations, Section 1.56. | of this ap- |
| '365(b) of any International listed below a patent or inve | y foreign application application which do and have also identif | n(s) for patent or invert esignated at least one fied below, by checking PCT International ap | United States Code, §119(a)-ntor's certificate, or §365(a) of country other than the Uniteding the box, any foreign applic plication, having a filing date | any PC1 States, ation for |
| Prior Foreign | Applications(s) | | | Priority Not Claimed |
| (Nu | ımber) | (Country) | (Date/Month/Year Filed) | |
| (Nu | ımber) | (Country) | (Date/Month/Year Filed) | |
| I hereby clain listed below. | | 35 USC §119(e) of an | ny United States provisional a | pplication(s) |

| (Application Serial No.) | (Filing Date) | |
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re Application of: GREENE et al. |) Examiner: not yet assigned |
|---|------------------------------------|
| Serial No.: not yet assigned |) Group Art Unit: not yet assigned |
| Filing Date: herewith |) Attorney Docket No.: 101.009 |
| For: SYSTEM AND METHOD FOR OBTAINING CUSTOMER INFORMATION |)))) |

Commissioner for Patents Washington, D.C. 20231

APPOINTMENT OF ASSOCIATE POWER OF ATTORNEY

Sir:

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Please recognize Kurt M. Maschoff (Reg. No. 38,235), Scott B. Allison (Reg. No. 38,370), Patrick J. Buckley (Reg. No. 40,928), and Nandu A. Talwalkar (Reg. No. 41,339) of BUCKLEY, MASCHOFF, TALWALKAR, & ALLISON LLC, 111 Elm Street, New Canaan, CT 06840, (203) 972-0006, as associate attorneys, with full power to prosecute, inspect, and transact all business concerning the above-identified application, including the filing of amendments, continuation applications, divisional applications and continuation-in-part applications.

Respectfully submitted,

Stephen C. Kaufman

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